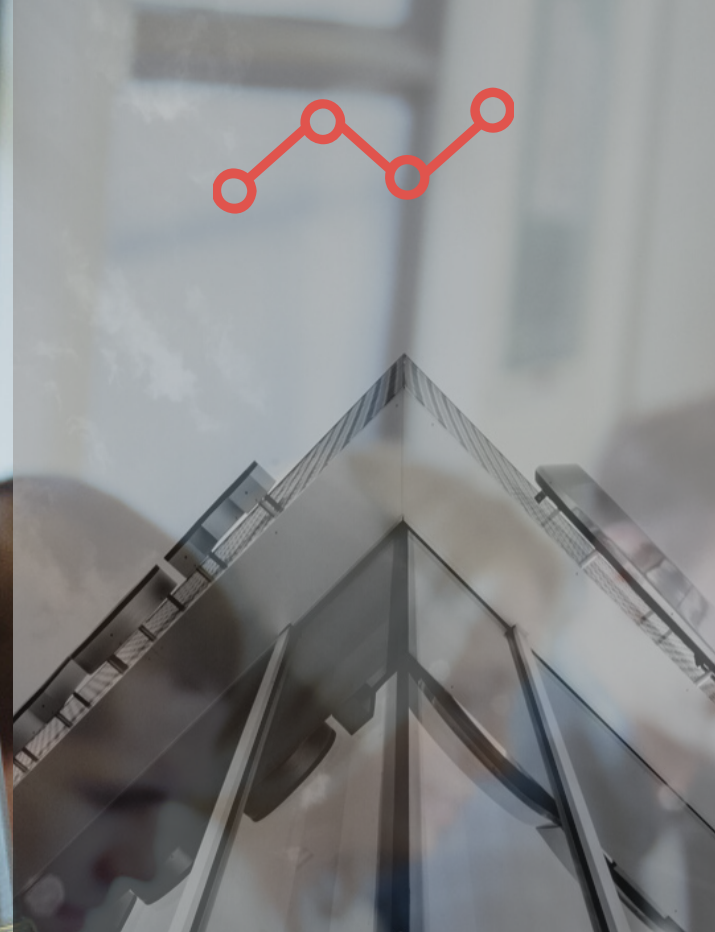




CONTACT

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<https://get.trak.codes>



TRAK

**Delighted citizens,
relieved clerks,
admired service.**

*The most speedily
deployed e-gov
innovation*



YOUR SERVICES ARE OVERCROWDED, EVERYONE SUFFERS

Most people at your counters only need a simple question answered: "what about my case?".

Citizens verbally assault your clerks, frustrated to come to your offices in vain.

Your clerks, overwhelmed by the incessant solicitations, become grumpy.

The reputation of your service suffers, which feeds the vicious circle.

Trak is the modern solution that lives up to your e-gov ambitions

- Nothing to invest in devices: use your existing smartphones and computers
- Easily update citizens about their cases, and quickly alert them on missing documents
- Get access to statistics, projections, suggestions, etc.
- Earn the admiration of citizens, clerks, and higher-ups

AS EASY AS 1, 2, 3

1 - PREPARATIONS

To use Trak, you only need to add a tracking code to each case. We provide ready made codes, that you can print or get delivered to you.

This preparation is a one-time setup!

2 - NEW CASE

When opening a new case:

- A clerk adds a new code to the case
- The clerk activates that code, by scanning it with their phone (or computer)
- The citizen scans the same code, allowing them to track the case

That's all!

3 - CASES COMPLETED

Any time a batch of cases is completed, a clerk scans their codes in burst mode.

Citizens those cases belong to are instantly notified on their phones!

They can then visit your services to get the physical results, if any.